

Autumn & Winter | **FREE**

**B&Q**

# designer radiators

and towel warmers



**GREAT IDEAS**

**TOWEL WARMERS, ELECTRIC DESIGNER &  
MIRROR RADIATORS, AND MUCH MORE...**

# welcome...

Whether you want to make a great design statement or simply warm your home in a stylish way, the B&Q collection of designer radiators and towel warmers has it all, with many different styles and finishes in a wide range of sizes



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## how to shop

### diy.com



Easy and secure ordering **24 hours a day, 7 days a week**. Simply order using the 7 or 13 digit product code which can be found throughout the brochure next to the product price.

0870 0101 006



Telephone order lines are open from **8am to 8pm Monday - Saturday** and from **9am to 5pm on Sundays**. Please have the 7 or 13 digit product code handy. Calls are charged at the national rate.

### in-store



Our stores are open from early morning to late evening Monday to Saturday with reduced hours on Sunday.



Items with this logo are available to take away in larger stores. If an item isn't in stock your local store will be able to get it for you.



Products with this logo are available to order for delivery direct to your home. See page 50 for details and charges.

## HOW TO CHOOSE THE RIGHT RADIATOR

Make sure you select an appropriate sized radiator for the heat output (BTU/hour) required. Always select the next size up if the exact size is not listed.

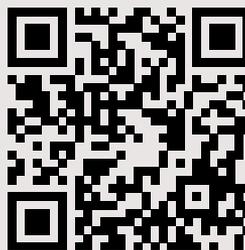
To calculate the BTU/hour required\*, just follow these simple steps or use our online BTU calculator at [diy.com](http://diy.com):

- Multiply the room's height, width and length to get the volume in cubic feet
- For bedrooms, kitchens and hallways multiply the volume by 4
- For bathrooms, living and dining rooms, multiply the volume by 5
- If the room has large windows or exposed walls, increase the total by 10%

All outputs shown in this brochure are based on a mean water temperature of 70°C and an ambient room temperature of 20°C.

### To calculate your own BTU/hour...

Scan this QR code for easy access to the BTU/hour calculator available online or visit [diy.com/btu](http://diy.com/btu)



To use the QR code, download any free QR reader app to any smartphone.

\*This is to be used as a rough guide only. For a more accurate measurement, please consult a plumber.

**multicolour**

*bold and vibrant colour combinations  
for creative home décor*

*see  
page  
27*



# style your home

Whatever your style, at B&Q we have all you need to create the house of your dreams

**contemporary**

*simple and design-led to  
create a sleek, urban environment*

*see  
page  
13*



**authentic**

inspired by natural materials  
for a warm and homely feel

**heritage**

soft colours and classic materials  
echo elegance of the past



# towel warmers

All the rage for both modern and traditional décors, a towel warmer is a practical must-have for your bathroom. With options for plumbing into your central heating system or running on electric, some of our designs give out as much warmth as a radiator and look a lot more stylish to boot!



Suitable for hot water central heating systems



Suitable for use with hot water heating systems and can also be fitted with an electric element



Stand alone electric only - no plumbing required



See product details for individual manufacturers' guarantees. This does not affect your legal rights



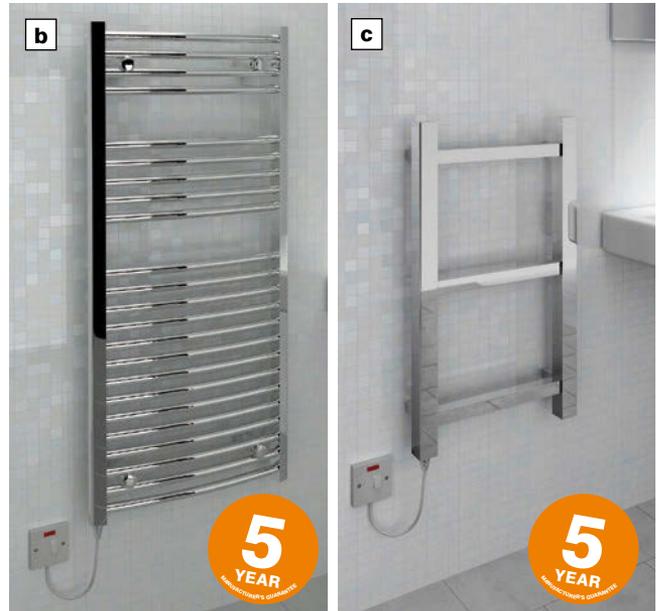
**FOUR  
GOOD  
REASONS  
TO BUY**

# electric towel warmers

- 1** Practical and stylish designs
- 2** Contemporary or traditional – the choice is yours
- 3** A range of finishes available to suit your interior space
- 4** Easy to install in bathrooms without central heating

## a. Flat electric ⚡

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
700 x 400 x 84 (standard)	512	150	Chrome	5060069429803	£119
700 x 400 x 84 (thermostatic)				5060069429810	£139



## b. Curved electric ⚡

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1100 x 500 x 98 (standard)	853	250	Chrome	5060069429841	£139
1100 x 500 x 98 (thermostatic)				5060069429858	£159

## c. Rubik electric ⚡

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
700 x 400 x 105 (standard)	512	150	Chrome	5060235340024	£149
700 x 400 x 105 (thermostatic)				5060235340031	£169

\*Fitted depth

Valves not included. See page 48 for more details.



**KIRSTIE'S TIP...** This clean, contemporary style is ideal for your bathroom or en-suite



Best Seller

## a. Flat ladder

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
700 x 400 x 90	878	257	White	5060069427687 	<b>£55</b>
	816	239	Chrome	5060069427625 	<b>£69</b>
974 x 450 x 90	1104	323	White	5060069427694 	<b>£75</b>
	1027	301	Chrome	5060069427632 	<b>£99</b>
1674 x 450 x 90	1898	556	White	5060069427700 	<b>£129</b>
	1765	517	Chrome	5060069427649 	<b>£139</b>
974 x 600 x 90	1399	410	White	5060069427717 	<b>£89</b>
	1301	381	Chrome	5060069427656 	<b>£109</b>
1324 x 600 x 90	1899	556	White	5060069427724 	<b>£129</b>
	1767	518	Chrome	5060069427663 	<b>£139</b>
1674 x 600 x 90	2398	702	White	5060069427731 	<b>£139</b>
	2230	653	Chrome	5060069427670 	<b>£159</b>

## b. Mini flat ladder

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
400 x 700 x 84	576	168	Chrome	5060069429773 	<b>£49</b>



c



don't forget...

Cosy all year round - selected towel warmers can be fitted with an electric heating element. This means you can have warm, dry towels all year round - even if your central heating is switched off. See page 49 for all our electrical element kits.



c



## c. Curved ladder

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
700 x 400 x 111	594	174	Chrome	5060069429780 	£55
974 x 450 x 101	1104	323	White	5060069427809 	£79
	1027	301	Chrome	5060069427748 	£129
1674 x 450 x 101	1898	556	White	5060069427816 	£149
	1765	517	Chrome	5060069427755 	£159
750 x 600 x 109	1009	295	Chrome	5060069427762 	£99
974 x 600 x 101	1301	381	Chrome	5060069427779 	£119
1324 x 600 x 101	1899	556	White	5060069427823 	£159
	1767	517	Chrome	5060069427786 	£169
1674 x 600 x 101	2398	703	White	5060069427830 	£169
	2230	653	Chrome	5060069427793 	£189

Available in either white or chrome plated finishes

\*Fitted depth

Valves not included. See page 48 for more details.



**5**  
YEAR  
MANUFACTURER'S WARRANTY

## Leamington

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
900 x 450 x 117	1036	303	Chrome	5060069425768 	<b>£129</b>

*don't forget...*

You will need a pair of valves for each radiator or towel warmer. For the added benefit of temperature control, make sure you use a thermostatic radiator valve (TRV) – see our full range on page 48.



## Malaga

**5**  
YEAR  
MANUFACTURER'S WARRANTY

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
974 x 500 x 115	1050	308	Chrome	5060069427236 	<b>£159</b>



## Sevilla

**5**  
YEAR  
MANUFACTURER'S WARRANTY

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
974 x 450 x 92	1013	297	Chrome	5060069427243 	<b>£139</b>

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This subtle, curved design is at home in any modern interior

## Tube on tube

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1674 x 450 x 117	1858	545	Chrome	5060235340017 	<b>£169</b>

## Almeria



Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
974 x 450 x 96	945	277	Chrome	5060069427267 	<b>£159</b>



Cordoba offers a practical high-design alternative to the traditional ladder style

## Cordoba



Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
650 x 300 x 170	532	156	Chrome	5060069427250 	<b>£119</b>

\*Fitted depth

Valves not included. See page 48 for more details.



25  
YEAR  
WARRANTY

This stainless steel towel warmer comes with a 25 year manufacturer's guarantee for peace of mind



Lugana  

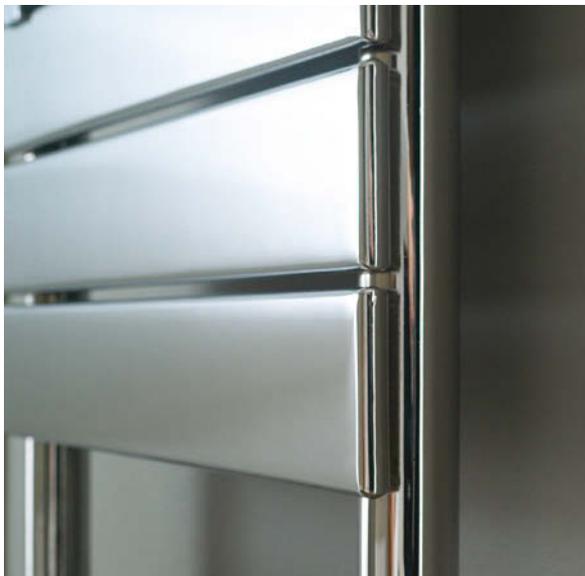
Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
750 x 500 x 96	625	183	Stainless steel	5060069429995	 <b>£199</b>
1000 x 500 x 139	785	230		5060235340000	 <b>£259</b>

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## Tova horizontal

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1200 x 510 x 97	1928	565	Chrome	5060235341755 	£299



Suitable for central heating systems or combined with an electric element



## Loop

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1635 x 320 x 330	1820	532	Chrome	5060069421210 	£299

\*Fitted depth

Valves not included. See page 48 for more details.

**5**  
YEAR  
MANUFACTURER'S WARRANTY



## Linear

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
950 x 500 x 96	819	240	Chrome	5060069421739 	<b>£179</b>
1300 x 500 x 96	1450	425	Anthracite	5060069422859 	<b>£159</b>
	1160	340	Chrome	5060069421753 	<b>£199</b>



## Vectis

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1200 x 500 x 115	1398	410	Chrome	5060235341762 	<b>£359</b>
1500 x 500 x 115	1749	513		5060235341779 	<b>£399</b>



**5**  
YEAR  
MANUFACTURER'S WARRANTY

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## Cala

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
721 x 500 x 85-100 (min-max)	1290	378	White	3566550005188 	£129
1161 x 500 x 85-100 (min-max)	2088	612		3566550006987 	£139
1681 x 500 x 85-100 (min-max)	3003	880		3566550006932 	£159
1761 x 500 x 85-100 (min-max)	3320	973		3566550005287 	£169
1761 x 600 x 85-100 (min-max)	3866	1133		3566550005294 	£199



## Vectis decorative

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1500 x 500 x 115	2019	592	Chrome	5060235341786 	£399



The horizontal oval tubes create the most original contemporary look and incredible heat output

don't

forget...

You will need a pair of valves for your towel warmer - see our full range on page 48.

**Regis 15mm angled towel rail valve**

5013866047152 £6.99 



\*Fitted depth

Valves not included. See page 48 for more details.



A traditional ball-jointed design available in a chrome plated finish



5  
YEAR  
MANUFACTURER'S WARRANTY

## Levana

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
952 x 686 x 130	1436	421	Chrome and white	5060235341687 	£239
952 x 838 x 130	1870	548	Chrome and white	5060235341694 	£259

## Vera

5  
YEAR  
MANUFACTURER'S WARRANTY

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
840 x 575 x 135	716	210	Chrome	5060235341663 	£299
914 x 610 x 135	794	233		5060235341670 	£359

## Penswick

5  
YEAR  
MANUFACTURER'S WARRANTY

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
914 x 610 x 135	543	159	Chrome	5060235341656 	£299



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**5**  
YEAR  
MANUFACTURER'S GUARANTEE

Best  
Seller



don't  
forget...

**Regis 15mm nostalgia  
radiator valve**

5013866047138

£15.99



See our full range on page 48.

▼ Victoria mini



A range of sizes  
available to suit  
every room

◀▶ Victoria midi



◀ Victoria maxi



▲ Victoria tall

## Victoria

Style	Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
Victoria mini	952 x 500 x 235	904	265	Chrome and white	5060235341700 	£349
Victoria midi	952 x 675 x 235	1812	531		4077534 	£399
Victoria maxi	952 x 800 x 235	1935	567		5060235341717 	£499
Victoria tall	1500 x 576 x 235	2172	637		5060235341724 	£449

\*Fitted depth

Valves not included. See page 48 for more details.

A family of traditional white  
column radiators combined  
with handmade brass and  
chrome plated ball-joint rails

# designer radiators

Gone are the days when radiators were something you just wanted to cover up. Our red hot designs look more like contemporary works of art and will heat your home in real style. From ladders to columns and flat panels, choose from a range of exciting finishes – even mirrored!



Suitable for hot water central heating systems



Stand alone electric only – no plumbing required



See product details for individual manufacturers' guarantees. This does not affect your legal rights



THREE  
GOOD  
REASONS  
TO BUY

# designer radiators

- 1 Great range of styles and designs
- 2 A variety of finishes available to suit your interior space
- 3 Exceptional heat output

*This stylish elliptical rail design creates a great feature with its bright chrome plated finish*

## a. Sole

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1300 x 600 x 150	2205	647	Chrome	5060235341816 	£499



## b. Spinnaker

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1300 x 600 x 150	2181	639	Chrome	5060235341809 	£499

*An elegant sail design with chrome plated tubular rails*

\*Fitted depth

Valves not included. See page 48 for more details.



**GEORGE'S TIP...** This flat panelled design can be installed vertically or horizontally to suit your room space

don't forget...

Valves

Please see page 48 for all our valves.



Viente 

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
2000 x 240 x 100	1170	343	Stainless steel	4077527 	£429



This minimalist design will stand the test of time and bring a contemporary elegance to any room



# Vertirad electric

**5**  
YEAR  
MANUFACTURER'S WARRANTY

This versatile slimline radiator looks at home in any room

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1800 x 370 x 77	2047	600	White	9006547104011 	<b>£299</b>
1800 x 520 x 77	3080	900		9006547104028 	<b>£349</b>



Ready filled for easy installation



\*Fitted depth

Valves not included. See page 48 for more details.



## Supra

**5**  
YEAR  
MANUFACTURER'S WARRANTY

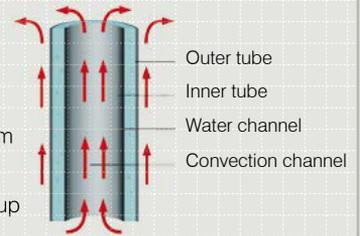
Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1800 x 470 x 86	4498	1319	White	9006547123418 	<b>£299</b>
			Anthracite	9006547123425 	<b>£299</b>
1800 x 550 x 86	5528	1621	White	9006547143416 	<b>£329</b>
			Anthracite	9006547143423 	<b>£329</b>
600 x 870 x 86	2827	829	White	9006547223415 	<b>£289</b>
			Anthracite	9006547223422 	<b>£289</b>
600 x 1190 x 86	3853	1130	White	9006547303414 	<b>£329</b>
			Anthracite	9006547303421 	<b>£329</b>

about

pipe in pipe heat technology...

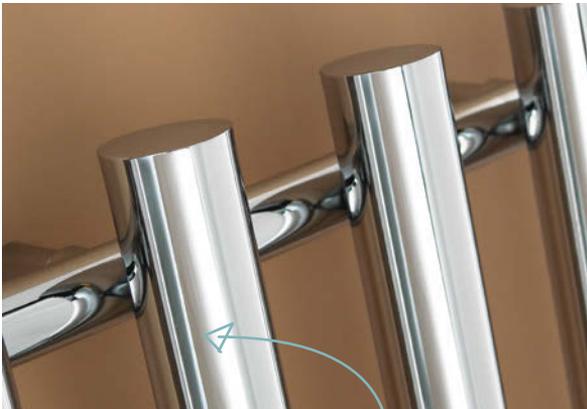
The Vulcan, Vulcan square and Supra all give off exceptional heat due to the pipe in pipe technology.

- High heating performance - maximum convection and high surface area
- Low water use - means faster warm up times and greater energy efficiency



## Seresso

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1500 x 500 x 115	1736	509	Chrome	5060235341793 	<b>£399</b>



The tall vertical tubes make an impressive statement in any room - with an equally impressive performance



**5**  
YEAR  
MANUFACTURER'S WARRANTY



A sleek tubular design available in a range of sizes and finishes



don't forget...

Valves

Please see page 48 for all our valves.



## Vulcan vertical

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1800 x 435 x 116	4604	1350	White	9006547063516 	£299
			Anthracite	9006547063523 	£299
			Stainless steel	9006547063554 	£799
1800 x 585 x 116	6135	1799	White	9006547083514 	£399
			Anthracite	9006547083521 	£399
			Stainless steel	9006547083552 	£999

## Vulcan horizontal

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
600 x 885 x 116	3434	1007	White	9006547123517 	£299
			Anthracite	9006547123524 	£299
			Stainless steel	9006547123555 	£599
600 x 1185 x 116	4576	1342	White	9006547163513 	£399
			Anthracite	9006547163520 	£399
			Stainless steel	9006547163551 	£799

► Stainless steel



▲ White



► Anthracite



\*Fitted depth

Valves not included. See page 48 for more details.



**10**  
YEAR  
MANUFACTURER'S WARRANTY

## Circo corner

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1250 x 270 x 272	2467	723	White	5050753002658 	<b>£349</b>
			Sandblast grey	5050753002665 	<b>£349</b>
1800 x 270 x 272	3299	967	White	5050753002696 	<b>£399</b>
			Sandblast grey	5050753002702 	<b>£399</b>

*Designed for use in a corner - making use of space that would usually be neglected*

**10**  
YEAR  
MANUFACTURER'S WARRANTY



*don't forget...*



All our radiators take standard valves but for a quality finish choose...

### Iguana/Circo radiator valve sets

Chrome

Angled 5050753013357 **£69** 

Straight 5050753013364 **£69** 

## Circo

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1800 x 278 x 142	2733	801	White	5050753002207 	<b>£299</b>
			Sandblast grey	5050753002214 	<b>£299</b>
1800 x 313 x 157	3228	946	White	5050753002221 	<b>£349</b>
			Sandblast grey	5050753002238 	<b>£349</b>

*Simple yet elegant aesthetics, available in white or sandblast grey*

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## Iguana arco

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1800 x 410 x 110	3682	1079	White	5050753003143 	£349
			Sandblast grey	5050753003150 	£349
1800 x 519 x 127	4661	1366	White	5050753003167 	£449
			Sandblast grey	5050753003174 	£449

*A visually attractive design with a beautiful gently curved appearance to complement any interior*



## Iguana aplano

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1800 x 300 x 160	2388	700	White	5050753000333 	£289
			Sandblast grey	5050753000340 	£289
1800 x 410 x 270	3255	954	White	5050753000357 	£329
			Sandblast grey	5050753000364 	£329

\*Fitted depth

Valves not included. See page 48 for more details.



## Tallos

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1800 x 400 x 197	4903	1437	White	5060235341823 	<b>£399</b>
			Anthracite	5060235341830 	<b>£399</b>
1800 x 500 x 197	5241	1536	White	5060235341847 	<b>£499</b>
			Anthracite	5060235341854 	<b>£499</b>

*This rectangular tube design generates high heat output whilst taking up very little space*



*don't forget...*

### Valves

Please see page 48 for all our valves.





The narrow tubes in this design provide efficient heat while adding elegance

## Striane horizontal

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
608 x 900 x 68	2914	854	White	3566550018904 	<b>£259</b>
608 x 1200 x 68	3886	1139		3566550018911 	<b>£289</b>
456 x 1400 x 68	3439	1008		3566550018898 	<b>£269</b>
608 x 1800 x 68	5828	1708		3566550018928 	<b>£349</b>

## Striane vertical

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1000 x 190 x 68	904	265	White	3566550018843 	<b>£159</b>
2000 x 399 x 68	3640	1067		3566550018850 	<b>£299</b>
2000 x 494 x 68	4507	1321		3566550018867 	<b>£329</b>
2000 x 532 x 68	4852	1422		3566550018874 	<b>£359</b>
2000 x 608 x 68	5548	1626		3566550018881 	<b>£379</b>



\*Fitted depth

Valves not included. See page 48 for more details.

## Xylo vertical

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1800 x 300 x 109	2805	822	White	5060235341946 	<b>£229</b>
			Anthracite	5060235341953 	<b>£229</b>
1800 x 380 x 109	3508	1028	White	5060235341960 	<b>£299</b>
			Anthracite	5060235341977 	<b>£299</b>
1800 x 500 x 109	4562	1337	White	5060235341984 	<b>£329</b>
			Anthracite	5060235341991 	<b>£329</b>
1800 x 580 x 109	5265	1543	White	5060235342004 	<b>£379</b>
			Anthracite	5060235342011 	<b>£379</b>



**5**  
YEAR  
WARRANTY

don't  
forget...

These thermostatic valves have a frost protection setting which saves energy when you are away from home in the winter, ensuring radiators don't freeze causing costly burst pipes. Please see page 48 for all our valves.



**Drayton TRV4 15mm straight  
thermostatic radset**

Chrome

5016254104123

**£40.99** 

Available in  
anthracite  
or white

Available in  
anthracite  
and white





These rectangular shaped panels offer high heat output

**5**  
YEAR  
WARRANTY

## Xylo horizontal

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
600 x 580 x 109	1897	556	White	5060235341861 	<b>£219</b>
			Anthracite	5060235341878 	<b>£219</b>
600 x 780 x 109	2494	731	White	5060235341885 	<b>£239</b>
			Anthracite	5060235341892 	<b>£239</b>
600 x 980 x 109	3132	918	White	5060235341908 	<b>£279</b>
			Anthracite	5060235341915 	<b>£279</b>
600 x 1180 x 109	3760	1102	White	5060235341922 	<b>£329</b>
			Anthracite	5060235341939 	<b>£329</b>



\*Fitted depth

Valves not included. See page 48 for more details.

## Quadro vertical

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1800 x 440 x 75	3444	1010	White	9006547154818 	£269
			Anthracite	9006547154825 	£269
1800 x 590 x 75	4689	1375	White	9006547204810 	£299
			Anthracite	9006547204827 	£299



## Supra square

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1800 x 470 x 96	4794	1406	White	9006547124712 	£299
			Anthracite	9006547124729 	£299
1800 x 550 x 96	6104	1790	White	9006547144710 	£379
			Anthracite	9006547144727 	£379
600 x 870 x 96	3379	991	White	9006547224719 	£299
			Anthracite	9006547224726 	£299
600 x 1190 x 96	4672	1370	White	9006547304718 	£399
			Anthracite	9006547304725 	£399



**5**  
YEAR  
WARRANTY



*don't forget...*

Valves

Please see page 48  
for all our valves.



## Vulcan square

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1800 x 435 x 125	5828	1709	White	9006547064612	 <b>£339</b>
			Anthracite	9006547064629	 <b>£339</b>
1800 x 585 x 125	7775	2280	White	9006547084610	 <b>£399</b>
			Anthracite	9006547084627	 <b>£399</b>
600 x 885 x 125	4307	1263	White	9006547124613	 <b>£329</b>
			Anthracite	9006547124620	 <b>£329</b>
600 x 1185 x 125	5746	1685	White	9006547164619	 <b>£399</b>
			Anthracite	9006547164626	 <b>£399</b>

\*Fitted depth

Valves not included. See page 48 for more details.



This slimline, sleek design is one of our best sellers!

## Vertirad

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
600 x 445 x 77	795	233	White	3396339	 <b>£129</b>
600 x 595 x 77	1057	310	White	3396346	 <b>£159</b>
1500 x 445 x 77	2088	612	White	3271346	 <b>£169</b>
			Anthracite	9006547564327	 <b>£169</b>
1500 x 595 x 77	2791	818	White	3271339	 <b>£199</b>
			Anthracite	9006547584325	 <b>£199</b>
1800 x 295 x 77	1890	554	White	9006547844313	 <b>£179</b>
1800 x 445 x 77	2515	737	White	3271315	 <b>£199</b>
			Anthracite	9006547864328	 <b>£199</b>
1800 x 595 x 77	3351	982	White	3271322	 <b>£199</b>
			Anthracite	9006547884326	 <b>£199</b>



## Vertirad duplex

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1800 x 295 x 93	3402	997	White	9006547844412	 <b>£299</b>
1800 x 445 x 93	4535	1330	White	9006547864410	 <b>£329</b>
			Anthracite	9006547864427	 <b>£329</b>
1800 x 595 x 93	6036	1770	White	9006547884418	 <b>£379</b>
			Anthracite	9006547884425	 <b>£379</b>

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how to shop •  in-store •  online [www.diy.com](http://www.diy.com) •  phone 0870 0101 006



did you know...

Each radiator in the Vertirad collection features an innovative panelled design to deliver optimum heat and can be used vertically or horizontally.

Features an integrated mirror to create a practical and efficient solution for your home



don't forget...

Valves

Please see page 48 for all our valves.



\*Fitted depth

Valves not included. See page 48 for more details.

## Vertirad mirror

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1800 x 595 x 77	2097	615	White	9006547884210 	£279
			Anthracite	9006547884227 	£279



## Cassano mirror

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1800 x 400 x 115	2980	874	White	5060069429513 	<b>£399</b>
	2997	878	Black	5060235340253 	<b>£399</b>



The mirror encases a steel panel radiator achieving exceptional heat output



**KIRSTIE'S TIP...** A radiator with a full length mirror - what a stylish way to heat a room!



## Tova vertical

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1800 x 310 x 111	1420	416	Chrome	5060235341731 	£399

## Tova mirror

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1800 x 600 x 111	1475	433	Chrome	5060235341748 	£499



\*Fitted depth

Valves not included. See page 48 for more details.

# Vertiplan

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1800 x 450 x 77	2513	737	White	9006547864519 	<b>£269</b>
			Anthracite	9006547864526 	<b>£269</b>
			Stainless steel	9006547864557 	<b>£389</b>
1800 x 600 x 77	3349	982	White	9006547884517 	<b>£299</b>
			Anthracite	9006547884524 	<b>£299</b>
			Stainless steel	9006547884555 	<b>£429</b>



**5**  
YEAR  
WARRANTY



▲ White



◀ Stainless steel

# Flat panel

**10**  
YEAR  
WARRANTY

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
600 x 600 x 113	2689	788	White	5060069429896 	<b>£95</b>
600 x 800 x 113	3586	1052		5060069429902 	<b>£130</b>
600 x 1000 x 113	4483	1315		5060069429919 	<b>£150</b>
600 x 1200 x 113	5380	1578		5060069429926 	<b>£176</b>
600 x 1400 x 113	6278	1841		5060069429933 	<b>£199</b>
600 x 1600 x 113	7172	2103		5060069429940 	<b>£230</b>

*don't forget...*

## Valves

Please see page 48 for all our valves.



*This sleek, understated flat panel design adds a decorative edge at outstanding valve*

\*Fitted depth

Valves not included. See page 48 for more details.



## Vertice

**5**  
YEAR  
WARRANTY

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
800 x 600 x 85	1225	359	Chrome	5060069421258 	 <b>£199</b>

*The smooth curves and chrome finish of Vertice make for a fantastic room feature*



# Kube

**5**  
YEAR  
WARRANTY

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
1200 x 400 x 80	1365	400	Chrome	5060069423375 	£279
800 x 600 x 80	1222	358		5060069421708 	£229
800 x 800 x 80	1570	460		5060069422637 	£269
800 x 1000 x 80	1918	562		5060069422644 	£329

*don't forget...*

## Valves

Please see page 48 for all our valves.



\*Fitted depth



The clean square edges of Kube will add a contemporary look to your room

HOW TO  
MAINTAIN  
YOUR HEATING  
SYSTEM

# hints and tips



**GEORGE'S TIP..** Ensure you regularly bleed your central heating system and treat the system with an inhibitor when you drain or add a new radiator

A variety of different style radiator keys are available in-store

► Brass air vent radiator key



◀ Central heating clock type radiator key

The finishing touches....  
Why not add pipe sleeves and collars to give a top quality look and feel?

► Pipe sleeve



◀ Pipe collar

don't  
forget...

Inhibitor maintains your radiators and central heating system.

Ensure you add inhibitor to your central heating system annually to protect against corrosion and limescale formation. This helps your system and boiler to run at optimum efficiency, getting the best performance from your radiators.



◀ Sentinel central heating inhibitor

1 litre  
5016402052719

See in-store for price.

how to guide...

For help and guidance on fitting towel warmers, radiators and general system maintenance, why not visit **diy.com** or pick up a 'how to' guide in-store today.

Alternatively, for a comprehensive project guide, the 'You can do it' book is also available.

**B&Q** how to...  
**replace a panel  
or towel radiator**



project essentials on the back

**Making it easier**



A neat solution to home heating with a practical use of space



## Viola

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
500 x 500 x 65 (min) 74 (max)	743	218	White	9006547552799 	£139
650 x 500 x 65 (min) 74 (max)	965	283		9006547652796 	£149
500 x 600 x 65 (min) 74 (max)	890	261		9006547562798 	£179
650 x 600 x 65 (min) 74 (max)	1156	339		9006547662795 	£189

\*Fitted depth

Valves not included. See page 48 for more details.



## Acova 2 column

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Sections	Barcode	Price
600 x 628 x 85 (min) 90 (max)	1996	585	White	13	7640112390007 	<b>£139</b>
600 x 812 x 85 (min) 90 (max)	2610	765		17	7640112390014 	<b>£169</b>
600 x 1042 x 85 (min) 90 (max)	3378	990		22	7640112390021 	<b>£199</b>
600 x 1226 x 85 (min) 90 (max)	3992	1170		26	7640112390038 	<b>£259</b>
600 x 1410 x 85 (min) 90 (max)	4606	1350		30	7640112390045 	<b>£289</b>



## Acova 3 column

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Sections	Barcode	Price
600 x 628 x 123 (min) 128 (max)	2701	792	White	13	7640112390052 	<b>£149</b>
600 x 812 x 123 (min) 128 (max)	3532	1035		17	7640112390069 	<b>£179</b>
600 x 1042 x 123 (min) 128 (max)	4571	1340		22	7640112390076 	<b>£219</b>
600 x 1226 x 123 (min) 128 (max)	5403	1583		26	7640112390083 	<b>£289</b>

## Acova 4 column

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Sections	Barcode	Price
300 x 628 x 156 (min) 164 (max)	1859	545	White	13	7640112390137 	<b>£129</b>
300 x 812 x 156 (min) 164 (max)	2430	712		17	7640112390144 	<b>£159</b>
300 x 1042 x 156 (min) 164 (max)	3145	922		22	7640112390151 	<b>£199</b>
300 x 1502 x 156 (min) 164 (max)	4576	1341		32	7640112391479 	<b>£299</b>
600 x 628 x 156 (min) 164 (max)	3548	1040		13	7640112390090 	<b>£159</b>
600 x 812 x 156 (min) 164 (max)	4629	1357		17	7640112390106 	<b>£199</b>
600 x 1042 x 156 (min) 164 (max)	6005	1760		22	7640112390113 	<b>£245</b>
600 x 1226 x 156 (min) 164 (max)	7097	2080		26	7640112390120 	<b>£319</b>



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**5**  
YEAR  
WARRANTY



**KIRSTIE'S TIP...** A column radiator is the perfect way to add a touch of traditional style to modern living.

## Column bench

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Columns	Sections	Barcode	Price
455 x 800 x 320 (inc. bench)	1852	543	White	5	13	7640112391486 	<b>£499</b>
455 x 1000 x 320 (inc. bench)	2549	747		5	18	7640112391493 	<b>£549</b>

## Acova 2 column vertical

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Sections	Barcode	Price
2000 x 306 x 85 (min) 90 (max)	2825	828	White	6	7640112391448 	<b>£179</b>
2000 x 398 x 85 (min) 90 (max)	3767	1104		8	7640112391455 	<b>£189</b>
2000 x 490 x 85 (min) 90 (max)	4709	1380		10	7640112391462 	<b>£219</b>

**Best Seller**



don't forget...

### Floor-mounting brackets

All column radiators are supplied with wall brackets. Floor brackets are available separately for additional support if required.



For use with	Qty	Barcode	Price
<b>2 column radiator</b> Up to 17 sections in width Maximum radiator width 812mm	2 pack	3566550019208 	<b>£25</b>
<b>2 column radiator</b> 22 sections or more in width Maximum radiator width 1226mm	3 pack	3566550019215 	<b>£36</b>
<b>3 column radiator</b> Up to 17 sections in width Maximum radiator width 812mm	2 pack	3566550019222 	<b>£27</b>
<b>3 column radiator</b> 22 sections or more in width Maximum radiator width 1226mm	3 pack	3566550019239 	<b>£39</b>
<b>4 column radiator</b> Up to 17 sections in width Maximum radiator width 812mm	2 pack	3566550019246 	<b>£29</b>
<b>4 column radiator</b> 22 sections or more in width Maximum radiator width 1502mm	3 pack	3566550019253 	<b>£44</b>

\*Fitted depth

Valves not included. See page 48 for more details.

# We're committed to making a difference



We are committed to making our business and the products we offer you increasingly sustainable and ethical.

We call this approach One Planet Home®.

B&Q's absolute CO<sub>2</sub> emissions down by 20% since 2006



B&Q's lorries use 28% less fuel than in 2006



B&Q's waste 90% is now reused, composted or recycled



Responsibly sourced wood products  
diy.com/forestfriendly

- B&Q only buy responsibly sourced wood.
- We are against illegal logging.
- We've made it's easier to protect the world's forests.

If there is any wood or paper in a product, we require it to be traceable back to sources independently verified to be well-managed, meeting legal, social and environmental standards or is verified recycled.

Find out more email [chainofcustody@b-and-q.co.uk](mailto:chainofcustody@b-and-q.co.uk)

## Start your One Planet Home...

### Turn your heating down by 1°C

The Energy Saving Trust estimate that you can cut your heating bills by about £60 every year just by turning down your room thermostat by just 1°C.



### Fit thermostatic radiator valves

Use TRVs to set each room to a suitable setting.

Kitchens, for example, should be slightly cooler than living rooms.

PAGE 48



### Fit radiator foil

Fit reflective foil behind radiators on external walls to bounce more heat back into your home.



### Don't pay to heat an empty house

Check the times on your central heating programmer are set for your family's lifestyle.



find out more at [diy.com/eco](http://diy.com/eco)

# Knockonwood



Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	Price
300 x 600 x 128	1542	452	Natural oak	5050753013449	£249
			Natural beech	5050753005260	£249
			Natural maple	5050753007066	£249
550 x 600 x 128	2252	660	Natural oak	5050753004713	£299
			Natural beech	5050753005611	£299
			Natural maple	5050753007417	£299
300 x 1000 x 128	2573	754	Natural oak	5050753004461	£329
			Natural beech	5050753005369	£329
			Natural maple	5050753007165	£329
550 x 1000 x 128	3753	1100	Natural oak	5050753004812	£399
			Natural beech	5050753005710	£399
			Natural maple	5050753007516	£399
300 x 1400 x 128	3603	1056	Natural oak	5050753004560	£429
			Natural beech	5050753005468	£429
			Natural maple	5050753007264	£429
550 x 1400 x 128	5254	1540	Natural oak	5050753004911	£469
			Natural beech	5050753005819	£469
			Natural maple	5050753007615	£469



don't forget...

### Knockonwood radiator valve sets

■ Grey

Angled

5050753013418 **£45**

Straight

5050753013425 **£45**



The gently curved casing is made from solid, smooth wood finished in the finest veneer

\*Fitted depth

Valves not included. See page 48 for more details.

See page 44

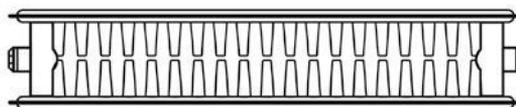


**12**  
YEAR  
MANUFACTURER'S WARRANTY



- Factory fitted side panels and top grills
- Manufactured under ISO 9001 quality system, tested to BSEN442

**12**  
YEAR  
MANUFACTURER'S WARRANTY



- Factory fitted side panels and top grills
- Manufactured under ISO 9001 quality system, tested to BSEN442

## Single panel

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	
400 x 500 x 85	1233	361	White	5060069427861 	
400 x 1000 x 85	2465	722		5060069427878 	
400 x 1200 x 85	2958	866		5060069427885 	
500 x 600 x 85	1794	525	White	5060069427892 	
500 x 800 x 85	2392	701		5060069427908 	
500 x 1000 x 85	2989	876		5060069427915 	
500 x 1200 x 85	3587	1051		5060069427922 	
500 x 1400 x 85	4185	1226		5060069427939 	
600 x 400 x 85	1401	410		White	5060069427946 
600 x 600 x 85	2101	616	5060069427953 		
600 x 800 x 85	2802	821	5060069427960 		
600 x 900 x 85	3152	923	5060069427977 		
600 x 1000 x 85	3502	1026	5060069427984 		
600 x 1200 x 85	4203	1231	5060069427991 		
600 x 1400 x 85	4903	1436	5060069428004 		
600 x 1600 x 85	5604	1642	5060069428011 		
700 x 400 x 85	1572	461	White		5060069428028 
700 x 600 x 85	2358	691			5060069428035 
700 x 1000 x 85	3930	1151		5060069428042 	

## Double panel

Dimensions (h x w x d* mm)	BTUs	Watts	Finish	Barcode	
1000 x 400 x 104	4347	1273	White	5060069428059 	
1200 x 400 x 104	5216	1528		5060069428066 	
600 x 500 x 104	3130	917	White	5060069428073 	
800 x 500 x 104	4174	1222		5060069428080 	
1000 x 500 x 104	5217	1528		5060069428097 	
1200 x 500 x 104	6260	1834		5060069428103 	
1400 x 500 x 104	7304	2139		5060069428110 	
400 x 600 x 104	2442	715		White	5060069428127 
600 x 600 x 104	3662	1073	5060069428134 		
800 x 600 x 104	4883	1430	5060069428141 		
900 x 600 x 104	5494	1609	5060069428158 		
1000 x 600 x 104	6104	1788	5060069428165 		
1200 x 600 x 104	7325	2146	5060069428172 		
1400 x 600 x 104	8546	2503	5060069428189 		
1600 x 600 x 104	9766	2861	5060069428196 		
400 x 700 x 104	2739	802	White		5060069428202 
600 x 700 x 104	4109	1204			5060069428219 
1000 x 700 x 104	6848	2006		5060069428226 	

for more details and prices  
see in-store or visit [diy.com](http://diy.com)



stylish solutions...

B&Q radiator cabinets offer the perfect solution for adding style to your home. All our range of unfinished MDF radiator cabinets are ready to stain or paint in the colour of your choice.

**radiator cabinets**

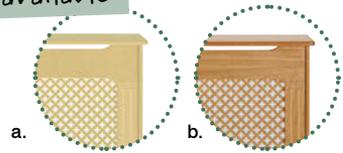
**Classic**

Small	Dimensions (h x w x d mm)	Finish	Barcode
Internal	785 x 930 x 145	Satin white	5015725321403
External	800 x 1017 x 180	MDF	
Medium	Dimensions (h x w x d mm)	Finish	Barcode
Internal	880 x 1110 x 150	Satin white	5015725321410
External	900 x 1198 x 200	MDF	
Large	Dimensions (h x w x d mm)	Finish	Barcode
Internal	880 x 1640 x 150	Satin white	5015725321427
External	900 x 1710 x 200	MDF	

**Classic adjustable**

Small-medium	Dimensions (h x w x d mm)	Finish	Barcode
Internal	882 x 905-1355 x 155	Satin white	5015725324343
External	918 x 975-1425 x 220	MDF	
Medium-large	Dimensions (h x w x d mm)	Finish	Barcode
Internal	882 x 1360-1930 x 155	Satin white	5015725324350
External	918 x 1430-2000 x 220	MDF	

other finishes available



a. unfinished MDF  
b. oak veneer



For our full range see our joinery brochure

\*Fitted depth  
Valves not included. See page 48 for more details.

STRAIGHT  
AND  
ANGLED  
VALVES

# valves and controls

We have a wide choice of standard and thermostatic valves

## Drayton

The Drayton TRV4 range offers a more efficient way to control your heating as well as adding a stylish finishing touch to your radiator. These thermostatic valves have a frost protection setting which saves energy when you are away from home in the winter, ensuring radiators don't freeze causing costly burst pipes.



**Drayton TRV4  
radsset reverse  
flow valve**

Chrome

5016254104116 £46.99



**Drayton TRV4  
15mm straight  
thermostatic radsset**

Chrome

5016254104123 £40.99



**Drayton TRV4  
15mm angled  
thermostatic radsset**

White

5016254101504 £34.99



**Drayton TRV4  
15mm angled  
thermostatic radsset**

Chrome effect

5016254103874 £31.99



**Drayton TRV4  
15mm angle and  
integral head**

White

5016254100101 £21.99



**Regis 15mm  
straight  
thermostatic  
radiator valve**

Chrome

5013866047190 £11.99



**Regis 10/15mm  
angled  
thermostatic  
radiator valve**

White

5013866068874 £12.49



**Regis 15mm  
angled  
thermostatic  
radiator valve and  
lockshield valve**

White

5013866047220 £15.49



**Regis 15mm  
straight  
thermostatic  
radiator valve and  
lockshield valve**

White

5013866047251 £11.98



**Regis 15mm  
angled  
thermostatic  
radiator valve**

Chrome

5013866047183 £13.49



**Regis 15mm  
angled radiator  
valve**

Chrome

5013866068881 £21.99



**Regis 15mm  
straight radiator  
valve**

Chrome

5013866068898 £21.99



**Regis 15mm  
angled radiator  
valve**

Satin effect

5013866068904 £25.99



**Regis 15mm  
straight towel  
rail valve**

Chrome

5013866047169 £6.99



**Regis 15mm  
angled towel  
rail valve**

Chrome

5013866047152 £6.99



**Regis 15mm  
nostalgia  
radiator valve**

Chrome

5013866047138 £15.99

*don't  
forget...*

You will need a pair of manual valves for each radiator or towel warmer. For the added benefit of temperature control however, all you need to do is substitute one of them for a thermostatic valve.

[www.diy.com/largerstores](http://www.diy.com/largerstores)

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## Cosy convenience all year round

The majority of towel warmers and designer radiators in the B&Q range are suitable for conventional hot water heating systems.

Selected models can also be fitted with an optional electric element so that they can be heated electrically.

This also means that you can have the added benefit of warm, dry towels all year round - even if your conventional central heating is switched off.



Use the table on the right to check which electrical element is suitable for your radiator.

### Electrical element kits

■ Can be fitted to models marked 

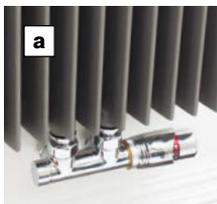
150 Watt element kit	3448021	
250 Watt element kit	3291849	
400 Watt element kit	3291856	
600 Watt element kit	3291832	

Also available to take away from selected stores.  
See in-store or visit [diy.com](http://diy.com) for prices.

## Choosing the right electrical element

Model	Brochure page number	Dimensions (h x w mm)	150 Watt	250 Watt	400 Watt	600 Watt
Ladder	8	700 x 400	✓			
Ladder/Curved	8/9	974 x 450	✓ c	✓ w		
Ladder/Curved	8/9	1324 x 450	✓ c	✓ w		
Ladder/Curved	8/9	1674 x 450		✓ c	✓ w	
Ladder/Curved	8/9	974 x 600	✓ c	✓ w		
Ladder/Curved	8/9	1324 x 600		✓ c	✓ w	
Ladder/Curved	8/9	1674 x 600		✓ c	✓ w	
Leamington	10	900 x 450	✓			
Malaga	10	974 x 500		✓		
Sevilla	10	974 x 450		✓		
Almeria	11	974 x 450		✓		
Cordoba	11	650 x 300	✓			
Tube on tube	11	1674 x 450			✓	
Lugana	12	750 x 500	✓			
Lugana	12	1000 x 500		✓		
Loop	13	1200 x 320		✓		
Tova horizontal	13	1200 x 510		✓		
Linear	14	950 x 500	✓ a			
Linear	14	950 x 500	✓ c			
Linear	14	1300 x 500		✓ a		
Linear	14	1300 x 500	✓ c			
Vectis	14	1200 x 500		✓		
Vectis	14	1500 x 500			✓	
Cala	15	721 x 500	✓			
Cala	15	1161 x 500		✓		
Cala	15	1681 x 500			✓	
Cala	15	1761 x 500				✓
Cala	15	1761 x 600				✓
Vectis decorative	15	1500 x 500			✓	

c = Chrome w = White a = Anthracite



## Valves compatibility

Use this chart to check which valves are suitable for your radiator.

Designer controls	Knockonwood	Iguana aplano	Iguana arco	Circo	Circo corner
a. Iguana / Circo radiator valve sets (with straight plate)		✓	✓	✓	✓
b. Knockonwood radiator valve sets	✓				

All other radiators in this brochure, not shown in the table above, are compatible with any universal radiator valves and thermostatic radiator valves. These can be found on page 48.

Please note, each radiator requires 2 valves – a lockshield valve and then your choice of either thermostatic or manual valve.

# ways to pay

At B&Q you can pay by Visa, Mastercard, Switch, Delta and Maestro debit and credit cards.



## Price promise

If you find any product even 1p cheaper somewhere else... we'll refund the difference and give you an extra 10% off the lower price.

We're so confident our prices in store are cheaper than our competitors, that if you buy a product from us and find the same product (or the equivalent in the case of B&Q Brand) available locally (within a 10 mile radius) for less – even if it's a sale or special offer price – we'll not just match that price but we'll beat the lower price by a further 10% for your trouble.

All we ask is that the lower price is generally available to any potential customer on the day that you call back, within 14 days of purchase, with a proof of purchase.

The product must be available to the general public. We do not Price Promise against:

Retail, Wholesale or Warehouse Clubs requiring membership, Internet or mail order companies, TradePoint and companies within the Kingfisher Group e.g. Screwfix, Services e.g. Installation, Delivery Charges and Chargeable Cutting Service, Staff Discount Card holders (including Group discount) can have a Price Promise or use their 20% Discount Card, not both. TradePoint does not operate a price match policy with our competitors. (TradePoint prices are lower or level with B&Q).

## Delivery

### Available by home delivery

Items with this symbol are available to order for delivery direct to your home\*. Delivery times vary depending on the product so please ask at the time of ordering.

#### Delivery from our specialist delivery team

Order Value**	Delivery charge
£0 - under £100	£5
£100 - under £200	£10
£200 - under £250	£15
Over £250	FREE

\*Delivery charges apply. Delivery charges and availability may vary in Northern Ireland and offshore stores for some products marked for home delivery. Some items may only be available for collection from store and some items may not be available to purchase online. You will be advised at the time of placing your order.

\*\*Charges refer to the value of goods being delivered and exclude services.

### Available from larger stores

Items with this symbol are available to take away in larger stores. If an item isn't in stock your local store will be able to get it for you.

#### Delivery from our store delivery team

Order Value**	Delivery charge
£0 - £250	£20
Over £250	FREE

## Product detail

All products are subject to availability. All specifications are correct at time of print. Whilst we try to ensure accurate colour representation, please be aware that the photographic process may sometimes alter colours. Some items in our photographs are included for display purposes and are not necessarily intended to be installed as shown with regard to proximity. Please refer to the instructions supplied with your product before installation. A summary of this brochure is available in Braille, large print or on audio cassette. Please ask at your local store for details or email us at [diversity@b-and-q.co.uk](mailto:diversity@b-and-q.co.uk)

At B&Q we have a number of different finance options to suit your needs which could help you fund your purchase.

To see how our finance products could help make your dream project more achievable, just visit your local store and ask a member of staff for details or visit [diy.com](http://diy.com)

Credit subject to status.

The credit advertised is provided by one credit provider with whom we have a commercial relationship.

## Our returns policy

Please keep your receipt for anything you buy from us. It will ensure we can help you, if you need to bring something back.

## Terms and conditions

If you return a product unused, with the original receipt within 45 days of purchase (or delivery where applicable) we will exchange the product or issue a refund based on the original method of payment. For purchases made by debit/credit card, the same card must be used to process the refund. B&Q customer sales forms are an acceptable form of receipt.

Products that have been cut, made to measure or mixed to your requirements cannot be exchanged or refunded.

We reserve the right to refuse a return or to require proof of identity.

### YOUR CONSUMER RIGHTS ARE NOT AFFECTED

If the product you purchase is faulty, or not as described, we may offer an exchange, refund or repair as appropriate, in accordance with your consumer rights.

You can return your items by:

In the first instance, **return via Home Delivery or [www.diy.com](http://www.diy.com)**

- contact us on 0800 3895516. Lines are open 8am – 8pm Monday to Saturday and 10am – 4pm Sunday.

- If calling from the Republic of Ireland please call 1800 946327

- e-mail us at [home.delivery@b-and-q.co.uk](mailto:home.delivery@b-and-q.co.uk)

- write to us at B&Q Customer Services, Torrance House, Erskine Harbour, Erskine, Renfrewshire PA8 6PA

### Alternatively, return the product to your local B&Q store

- you will need to take the product, your receipt/sales advice and the debit/credit card you used for payment with you



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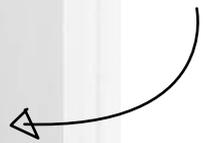
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